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Understanding and Managing Anosognosia: Strategies for Speech-Language Pathologists MSHA 2025

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ALLISON MEZO, M.A., CCC-SLP, CBIST

- WMU Grad (Go Broncos!)
- Medical SLP with expertise in adult neurogenic communication disorders
- Certified Brain Injury Specialist Trainer (CBIST) and Brain Injury Fundamentals Trainer for Hope Network Neuro Rehabilitation (HNNR)
- Current coordinator of the Aphasia Communication Enhancement (ACE) Program at Western Michigan University (WMU)
- MSHA Healthcare Committee & Member-At-Large for SW Michigan
- Brain injury survivor 9 months post-mild TBI
- Disclosures: paid employee at HNNR and WMU





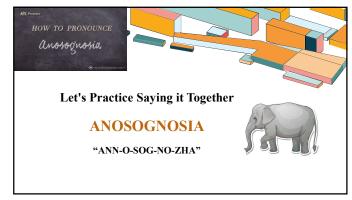
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KILEY KRZYSTOFIAK, B.A.

- 2nd-year SLP graduate student at WMU (Almost there!)
- Clinical experience in:
 - o AAC, Articulation, Cognitive Impairment, Expressive/Receptive Language, Pragmatics, Swallowing and Voice
- Current externships:
 - o Hope Network Neuro Rehabilitation
 - o Crescent Minds Speech Therapy
- Interest in pursuing Private Practice







Learning Objectives Define anosognosia and distinguish it from denial and related phenomena. Review the process and learn tools available for assessing anosognosia. Explore evidence-based treatments and strategies for managing anosognosia in therapy.

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Reflection Questions For You In your clinical practice, have you assessed or treated a client with anosognosia? Did you feel prepared to do so? How confident do you feel in your treatment of awareness?

Why Do We Ask That?

Ramsey & Blake (2020) published an article regarding SLPs' preparedness to diagnose and treat cognitive-communication disorders (CCD) following right hemisphere damage (RHD):

- $\circ~66\%$ of SLPs reported that they do not have adequate materials for diagnosing CCD after RHD.
- $\circ~80\%$ of SLPs diagnose awareness, pragmatics, and prosody only through observation, rather than using standardized assessments.
- The average confidence level in diagnosing CCD after RHD was 7.7 on a 1-10 scale, indicating moderate confidence despite limited assessment tools.



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Defining Anosognosia

The **reduced** capacity to *identify or credibly judge* one's own **abilities** and **deficits**.

- Reduced awareness.

From the Greek: **a**, without; **noso**, disease; **gnosia**, knowledge "Not knowing disease"

Three key factors define anosognosia: $_{\scriptsize (Gasquoine,\,2016)}$

- ${\rm (1)}\, Underreporting\,\, of\, striking\,\, symptoms\,\, or\,\, disability;$
- (2) A tendency toward positive self-evaluation;
- (3) They may ignore signs of difficulty and fail to notice their own mistakes.

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Awareness Falls Within What is **Considered Our Executive Functions**



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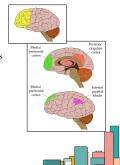
Etiology Acquired Brain Injury • Stroke (both hemispheres!!) • TBI • Toxins • Infections • Hypoxia • Tumors Neurodegenerative Populations Mental Health Disorders

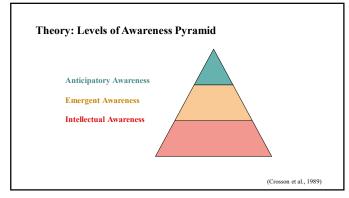
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Key Brain Regions

- Prefrontal Cortex Monitors self-awareness & working memory
 Insular Cortex Processes emotions & detects errors
- Default Mode Network Connects regions for self-reflection & awareness
 - Medial Prefrontal Cortex (mPFC)
 - Posterior Cingulate Cortex (PCC)
 Inferior Parietal Lobe (IPL)

 - Hippocampus





Intellectual Awareness The ability to recognize and describe one's deficits with a general understanding that it may affect their ability to complete tasks. • Is there a problem?

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Theory: Levels of Awareness Pyramid Emergent Awareness The ability to recognize difficulties as they occur in real-time. • Why did the problem happen?

Theory: Levels of Awareness Pyramid

Anticipatory Awareness

The ability to foresee potential challenges that may arise due to one's deficits.

• What strategy should I use?



(Crosson et al., 1989)

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Theory: Levels of Awareness Pyramid

Intellectual Awareness

The ability to recognize and describe one's deficits with a general understanding that it may affect their ability to complete tasks.

• Is there a problem?

Emergent Awareness
The ability to recognize difficulties as they occur in real-time.
• Why did the problem happen?

Anticipatory Awareness
The ability to foresee potential challenges that may arise due to one's deficits.

• What strategy should I use?



ONLINE AWARENESS

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Theory: Dynamic Comprehensive Model of Awareness

- · Awareness is dynamic and influenced by internal factors (e.g., memory, reasoning) and external factors (e.g., environment, task demands)
- Metacognitive Awareness (Off-Line): The ability to reflect on one's condition and beliefs about oneself, occurring outside of task performance
- On-Line Awareness: The ability to monitor and adjust behavior during tasks in real-time



Types of Awareness

Implicit Awareness

- Unconscious or automatic understanding.
- Does not require deliberate thought.
- · Often demonstrated through actions or behaviors rather than verbal acknowledgment.
 - Example: A patient with left-sided weakness only uses their right hand but insists both hands work fine, despite being left hand dominant prior to their injury.

Explicit Awareness

- Conscious and deliberate recognition of their deficit(s).
- Requires verbal acknowledgment.
 - Example: A patient openly acknowledges their difficulty with their visual scanning but may not compensate when scanning.



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Terminology Related to Awareness Deficits

Denial

Impaired Self-Awareness (ISA)

Lack of Insight

Psychological state where clients are not able to endorse changes in function because it is too emotionally painful

Can co-occur with anosognosia Would react with resistance, anger, refusal to discuss the problem Broader term used in TBI literature Can be used for specific impairments or general awareness

Often includes insights about consequences and motivation to participate in therapy

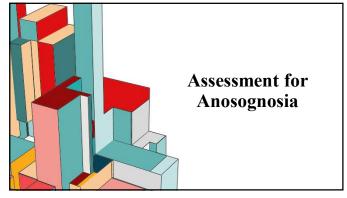
Difficulty understanding consequences of deficits, affecting reasoning and planning.

Often seen in conditions like mild brain injury, early dementia, or mental health disorders.

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Functional Impact of Anosognosia

- · Reduced motivation & engagement
 - Individuals with low self-awareness show less motivation in rehab (Fleming et al., 1998).
 - May resist treatment and support, leading to worse outcomes (Katz et al., 2002; Ownsworth & Clare, 2006).
- Limited use of compensatory strategies
 - Less likely to apply strategies post-discharge without structured support (Ownsworth et al., 2000).
- Increased risky behaviors at home (Starkstein et al., 2007)
 Less safe driving behavior (Gooden et al., 2017)
- Increased levels of caregiver burden and distress (Chesnel et al., 2018; Koskinen, 1998)
- Poorer post-discharge outcomes (Geytenbeek et al., 2017; Hurst et al., 2020; Kelley et al., 2014):
 - · Psychosocial integration
 - · Vocational success
 - Independent living



Case Example

James, a 31-year-old male, sustained a moderate-tosevere traumatic brain injury (TBI) following a motor vehicle accident (MVA) approximately 15 months ago. He was the solo driver of his vehicle and collided with a tree at high speed.

He experienced diffuse axonal injury (DAI) and frontal-temporal damage.

Following the accident, James underwent acute rehabilitation and transitioned to a residential TBI program where he received a minimum of 15 weekly hours of skilled PT, OT, ST, social work, TREC, and psychology services.

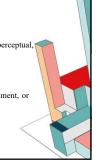
He is married with 4 school-aged children. At the time of injury, he was working as a truck driver and was the **primary earner** of his household.

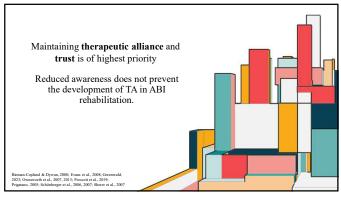


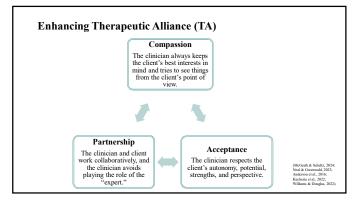
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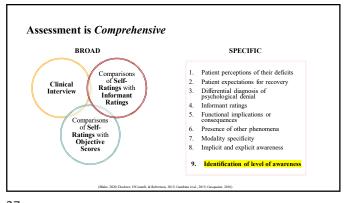
Important Points to Remember About Awareness Before Your Assessment

- •Not all or nothing
- •Awareness is influenced by a variety of factors: neurological, perceptual, cognitive, psychological, social, cultural
- •Must be managed unique from person to person
- •Awareness may **fluctuate** depending on task demands, environment, or cognitive load
- •No "Gold Standard" assessment exists
- •Be confident to refer to other disciplines & collaborate!









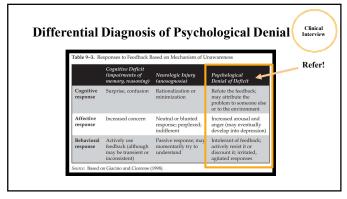
Clinical Interview 1. Patient Perceptions of Their Deficits – The patient describes how they believe their condition affects them. 2. Patient Expectations for Recovery – The patient discusses their perceived prognosis and how they expect to improve. 3. Differential Diagnosis of Psychological Denial – The interview helps distinguish between neurological anosognosia vs. psychological avoidance. How We Accomplish • Motivational interviewing and open-ended questions about daily functioning • Guided reflection on past performance vs. present abilities • Self-rating questionnaires

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Details Joeanness of Deficits Interview (SADI) (Feming et al., 1996) Interview Details Joeanness of Deficits Assesses self-awareness in three key areas: Self-awareness of deficits Functional effects of reduced awareness Ability to set realistic goals Uses a 4-point scale (0 = no deficit, 3 = severe deficit) Higher scores indicate greater impairment in self-awareness Higher scores indicate greater impairment in self-awareness Maximum score = 9 (severe anosognosia)

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Awareness Questionnaire (AQ) (shere et al., 1998, 2003) Purpose: Measures explicit self-awareness of deficits in individuals with brain injury, stroke, or neurocognitive disorders. Compares self-ratings of functional abilities with caregiver or clinician ratings. Structure: 1 17-20 questions covering physical, cognitive, and functional abilities. Patients rate their own abilities on a Likert scale (e.g., much worse → much better) Scoring & Interpretation: Higher discrepancy between patient and caregiver/clinician ratings indicates reduced awareness. Patients in underestimation vs. overestimation of ability can guide treatment focus. Used to track changes in awareness over time.



James 1. Patient Perceptions of Their Deficits – Completed the Awareness Questionnaire (AQ) and reported that everything is the same since his injury. Acknowledges "some memory issues" but insists they do not impact his daily life. 2. Patient Expectations for Recovery – Expects full recovery over time with minimal effort. Believes he does not need external strategies or long-term therapy. Expects to be working full time within a month. 3. Differential Diagnosis of Psychological Denial – Per collaboration with neuropsychologist, confirmed neurological anosognosia, not psychological avoidance.

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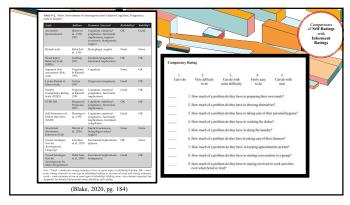
Comparisons of Self-Ratings with Informant Ratings

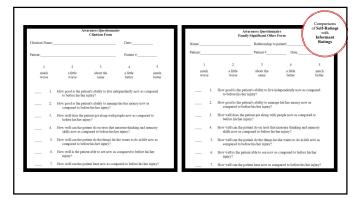


- 4. Informant Reports and Ratings Caregivers and clinicians report awareness discrepancies
- Functional Implications or Consequences Care team to help identify real-world safety concerns
- 6. Presence of Other Phenomena Informants highlight co-occurring cognitive, emotional, or behavioral issues that the patient may not recognize or acknowledge.

How We Accomplish

- Awareness Questionnaire (AQ) or Patient Competency Rating Scale (PCRS) informant forms
- Comparing patient self-ratings vs. caregiver ratings vs. clinician ratings
 Clinician and caregiver reports of daily difficulties (e.g., medication management, financial responsibility).





James 4. Informant Reports and Ratings — Caregiver (wife) and clinicians report major discrepancies in James' awareness—he believes he is independent but requires constant external support from therapy and residential teams. 5. Functional Implications or Consequences — Therapy team reports safety concerns due to lack of initiation, poor memory, and failure to use external supports. 6. Presence of Other Phenomena - Wife confirms confabulation, psychology reports anosodiaphoria (lack of concern), and emotional indifference to challenges in therapy.

Comparisons of Self-Ratings with Objective Scores

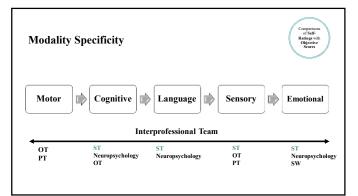


- 7. Modality Specificity Awareness is assessed across different domains and modalities
- 8. Implicit (demonstrated through actions) & Explicit Awareness (verbal acknowledgment)

• How We Accomplish • Standardized testing

- Behavioral observations during functional structured tasks to assess self-monitoring, error recognition, and strategy use.
 Self-rating vs. task performance comparisons (e.g., "How many details do you think you will remember?"
 then compare with actual recall).

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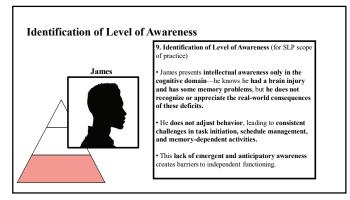
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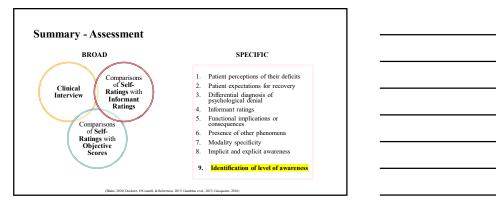
Implicit and Explicit Awareness

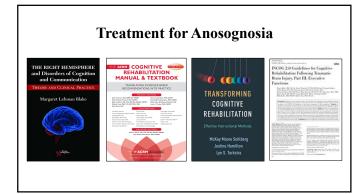


| Level of Awareness | Assessment Approach |
|---|---|
| Implicit Awareness (Adjusts behavior but does not acknowledge deficits) | Have the patient complete a real-life task Observe whether they adjust behavior for their deficit If they adjust behavior but deny impairment, it may indicate implici awareness only. |
| Explicit Awareness (Can verbalize challenges / deficits) | Use guided interviews and questionnaires Compare their responses to caregiver reports or observed behavior. If they can accurately describe challenges, it indicates explicit awareness (must be assessed across modalities!) |

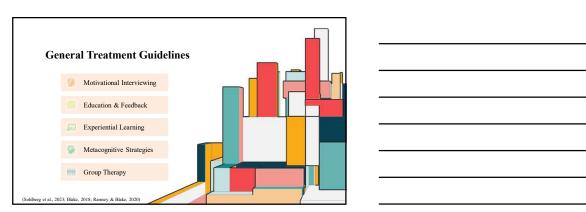
Comparisons of Self-Ratings with Objective Scores 7. Modality Specificity — • Motor: Unable to dual task, reports of back pain, needs reminders on etiology of pain • Cognitive/Language: James performs worse than he perceives on cognitive testing, RBANS suggest very low scores in memory and attention, average in language and visuospatial skills. Requires significant support for all iADLs • Sensory: No sensory issues, does exhibit severe auditory comprehension deficits. • Emotional: Occasional frustration when confronted with errors but generally lacks emotional response to challenges. Confabulation on injury details change from week to week. 8. Implicit & Explicit Awareness — • Explicit: Denies deficits most days, claims memory has been "terrible since high school" but insists it does not impact daily life. • Implicit: Fails to initiate strategies but sometimes follows external cues when prompted.







Meet Patients at Their Current Awareness Level Avoids Resistance Improves Engagement Promotes Gradual Awareness Growth Reduces Caregiver Burden



Treatment - No Awareness

Unable to recognize any deficit or problem

- Establishing trust
- Environmental modifications and supervision support
- Resist confrontation
- · Redirect as necessary
- Slowly provide education



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No Awareness → Intellectual Awareness

| Current | Signs They Are Ready to Progress | How to Test Readiness |
|---|---|--|
| | Shows some acceptance of structured routines or external supports. | Use gentle education and indirect feedback: Provide factual observations without confrontation. |
| No Awareness | Begins to engage in discussions about tasks, even if they do not recognize difficulties. | Continue to introduce simple external support (e.g., a checklist or schedule) and observe if they accept or resist it. |
| (Unable to recognize any deficit or problem) | Starts to show frustration or confusion when tasks don't go as expected, which may indicate a growing awareness that something is different. | Provide structured opportunities to compare past and current abilities: Ask neutral questions like, "How do you think that went?" |
| | Occasionally questions why they are in therapy or asks about their condition, signaling curiosity. | Observe emotional responses: If they start reacting to task difficulty (e.g., frustration, hesitation), they may be starting to recognize a problem exists. |

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Treatment – Intellectual Awareness

Knows there is a problem, but can't identify when it happens

Key elements:

- Establishing trust
- Introduce motivational interviewing techniques
- Repetitive education
- Labeling and terminology: label unawareness as a problem!
- Use of external compensatory strategies
- Providing feedback following any manifestation of problems
- Group therapy



Motivational Interviewing



- A person-centered and directive counseling approach.
- MI increases readiness for change by helping clients to examine and possibly even resolve their ambivalence about change (Rollnick & Miller, 1995).
- MI is particularly useful for clients with poor self-awareness due to either anosognosia or denial (Medley & Powell, 2010)



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Motivational Interviewing

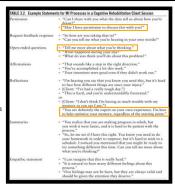
What is the goal?

- Set the stage for treatment
 Help the client reflect on desires and encourage them to engage in "change talk"

How does it work?

- Ask for client permission to give information on how they are doing
 Offer feedback
- Request client response to feedback, follow with open-ended questions, affirmations, reflections and summaries

(Sohlberg, Hamilton, & Turkstra, 2023, p. 37)



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Education and Feedback



- \bullet Education & feedback should be structured and supportive.
- Use visual aids, video reviews, and guided questioning to improve self-awareness.
- Caregivers play a key role in reinforcing insights gained in therapy.
- \bullet Feedback should always encourage reflection and problem-solving rather than just correction.

Education and Feedback Strategy Implementation Reflection Strategy Use visual aids, brain models, and simple explanations to educate patients on their cognitive impairments. Structured Education on Cognitive Deficits Ask: "What new information did you learn about your condition today?" Discuss: "Did following step-by-step instructions help you succeed? Guide patients through **structured**, **success-driven tasks** to reduce frustration and resistance. Errorless Learning Record therapy sessions and review them with the patient to discuss strengths and areas for improvement. Video Feedback & Self-Evaluation Schmidt et al. (2013, 2015); Flemming et al. (2020) Review: "What did you notice about your performance? Video + Verbal feedback outperforms verbal-only or experiential-only in improving self-awareness. Reflect: "How did feedback from others change your understanding of your abilities?" Engage caregivers to reinforce feedback at home and in real-world settings. External Feedback & Caregiver Involvement

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Group Therapy



INCOG 2023, EXEC #4
Recommendation: "Group-based interventions should be considered for remediation of executive and problem-solving deficits after traumatic brain injury."

Additionally, any sort of stroke or brain injury support group will support awareness passively and should be considered

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Intellectual \rightarrow Emergent

| Current | Signs They Are Ready to Progress | How to Test Readiness |
|--|--|--|
| Intellectual Awareness | - Begins to acknowledge specific difficulties when prompted (e.g., "I think my memory isn't great"). | - Use structured reflection: Ask after a task "What was difficult about that?" and check i they recognize errors. |
| (Knows they have a problem but doesn't recognize | - Starts to accept feedback about deficits rather than rejecting or minimizing them. | - Compare self-ratings vs. clinician ratings over multiple sessions to see if self-awarenes is improving. |
| it in real-time) | - Shows increased curiosity about their condition and asks about strategies. | - Use video playback or journaling to help them reflect on mistakes. |

Treatment - Emergent Awareness

Recognizes the deficit in the moment, but only after it happens

Continue same principles for treatment in intellectual awareness, but add:

- Full integration of experiential learning
- Introduction to metacognitive strategies



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Experiential Learning



- A broad learning theory where individuals gain knowledge through direct experience, reflection, and active experimentation (Kolb, 1984)
- With experiential learning, we place our patient in a structured task where they can experience the difficulty firsthand.
- Predict-Perform-Evaluate (PPE) Model (Cheng & Man, 2006)

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Predict-Perform-Evaluate (PPE) Worksheet



- Step 1: Predict
 Before starting the task, answer the following:
 What do you think this task will involve?
- How difficult do you think this task will be for you?
- What challenges do you think you might face while doing this task?
- What strategies will you use to complete the task successfully?

- Did you use the strategies you planned? Why or why not?
- Were there moments when you noticed challenges? How did you handle them

- Step 3: Evaluate
 After completing the task, reflect on your performance:

 How do you think you did compared to your initial prediction?
- What parts of the task went well?
- What parts were challenging?
- What could you do differently next time to improve?
- What strategies will you use in the future to help with similar

Therapist Notes & Feedback: Final Reflection

Overall, how much did this exercise help you understand your abilities? Not at all \mid A little \mid Somewhat \mid A lot \mid Extremely

Metacognitive Strategies



INCOG 2.0 EXEC #2: Metacognitive strategy instructions (e.g., goal management training, plan-do-check-review, and prediction performance) should be used with individuals with TBI

- Common elements of all metacognitive strategies are

 - Self-monitoring
 Incorporating feedback into future performance
 Emotional self-regulation training

 - · Level A evidence

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Emergent → Anticipatory

| Current | Signs They Are Ready to Progress | How to Test Readiness |
|--|---|--|
| Emergent Awareness | - Begins to self-correct when errors are pointed out. | - Use pause-and-reflect techniques: Have them predict how well they will do before a task, then reflect after. |
| (Recognizes deficits after they occur but doesn't | - Can reflect on their mistakes and explain what went wrong. - Expresses frustration with their | Increase real-world functional tasks (e.g., meal planning, medication management) and observe whether they acknowledge mistakes. |
| anticipate them yet) own performance, showing they are aware of difficulties in real time. | - Introduce structured error-awareness training, such as asking, "What would you do differently next time?" | |

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Treatment – Anticipatory Awareness

Recognizes when problems will happen and can take preventative action



Continue same principles for treatment in intellectual and emergent awareness, but add:

- · Independent use of strategies
- Increased complexity of problem-solving tasks
- Utilize role-playing and scenarios to reinforce anticipatory planning (e.g., handing distractions or adjusting plants)
- Gradually reduce clinician support, allow the patient to use and adjust strategies independently
- Clinician shifts role as postures as a 'coach'



James - Treatment

At the start of treatment, he demonstrated intellectual awareness (could state that he had a brain injury) but did not recognize when his deficits impacted daily life but did endorse some memory challenges.

Goals of Treatment:

-Establishing trust with caregivers and clinicians

-Education on his brain injury and providing gentle, structured feedback.

-Strengthen emergent awareness (recognizing deficits in real time)

-Improve functional use of external memory strategies

-Provide family training to support a safe discharge

Final Outcomes & Clinical Implications:

✓ Progressed to emergent awareness in the cognitive domain – Recognized deficits in specific moments but struggled with consistency and carryover. ✓ Vocational therapy set up for continued success − 3 months after discharge, James began working part-time in a supported setting and is still seeing neuropsychology for sessions.

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Summary: Determining When to Move a Patient to the **Next Level of Awareness**

- Progressing a patient from intellectual \to emergent \to anticipatory awareness requires structured observation, feedback mechanisms, and functional outcomes.
- We (clinicians) are always working forward and backwards within levels
- · Moving too quickly can lead to frustration and disengagement
- Staying too long at one level can limit progress

When NOT to Move to the Next Level:

X If the patient relies entirely on clinician feedback and does not recognize deficits independently.

X If they show resistance to discussing errors or reject feedback.

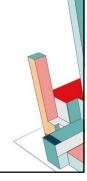
X If their functional performance declines after removing external supports.

X If caregivers report no change in real-world behaviors, even if progress is seen in therapy.

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Biggest Takeaways

- · Anosognosia is a complex, multifaceted disorder
- $\circ\;$ It looks very different from person to person
- o "If you've met one person with anosognosia, you've met one person with anosognosia."
- · Assessment is comprehensive and interprofessional
- Treatment needs to remain flexible and person-centered
- · Maintaining a therapeutic alliance is important for outcomes



Final Questions



How do you plan to integrate today's seminar insights when assessing or treating clients with anosognosia in your practice?

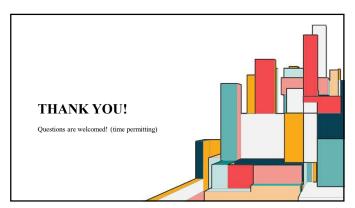


After participating in the seminar, do you feel more equipped to handle cases involving anosognosia?



On a scale from 1 to 10, how would you rate your current confidence in assessing and treating awareness deficits, as compared to before the seminar?

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REFERENCES

Happily available upon request – email Allison allison.m.mezo@wmich.edu